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PATENT
09/867,918

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Christopher E. Pearce
Serial No.: 09/867,918
Filing Date: May 29, 2001
Group Art Unit: 2643
Title: **DATA DRIVEN CONFIGURATION OF
CALL MANAGEMENT APPLICATIONS**

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on the date shown below.
Elaine Burt 10/04/04
Name Date

Dear Sir:

REQUEST FOR STATUS

Please advise the status of the above-identified patent application. The Withdrawal of the Notice of Abandonment was received on July 8, 2004. Applicant(s) are currently awaiting a first Office Action.

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and neither a Notification under 35 U.S.C. § 132 nor a Notice of Allowance under 35 U.S.C. § 151 have been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be resolved through a telephone conference, please contact the undersigned attorney for Applicant(s) at the telephone number listed below.

Respectfully submitted,
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